

Tribal Accreditation Learning Community

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FEBRUARY 24, 2020

TOPIC:

FUNDING YOUR PERFORMANCE IMPROVEMENT EFFORTS

SPEAKER:

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NATIONAL INDIAN HEALTH BOARD

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CHICKASAW NATION

National Indian
Health Board



TALC Webinar Protocols



- ▶ The meeting will be recorded.
- ▶ Please keep your phones on mute to minimize background noise.
- ▶ Use the chat box anytime or the phone line for questions during the Q&A
- ▶ Feel free to ask questions of other people on the line as well
- ▶ A post webinar evaluation survey will pop up when you leave the meeting, please fill that out





Performance Improvement...in a Nutshell

Robert Foley
Chief Program Officer
National Indian Health Board
Tribal Accreditation Learning Community
February 24, 2020

Objectives

- By the end of this presentation, you should be able to...
 - Describe performance improvement (PI)
 - How to include PI activities in a grant workplan or proposal
 - Explain the relationship between PI and evaluation
 - Explain how the CDC could potentially support PI efforts in their funding opportunities



What is Performance Improvement?

- *(Public Health) Performance Improvement* is measuring the output and outcomes of a particular department, program, team, or entity, and then modifying systems to increase the output, efficiency, or effectiveness.
 - Strengthen outcomes or increase outputs
- NIHB views our PI work as a path to enhance the quality and performance of Tribal public health systems (including but not limited to infrastructure, workforce, data and information systems, programs and services, resources and communication, and partnership)
- *Performance Management* is how to manage that 'improvement'



Link to 10 Essential Services

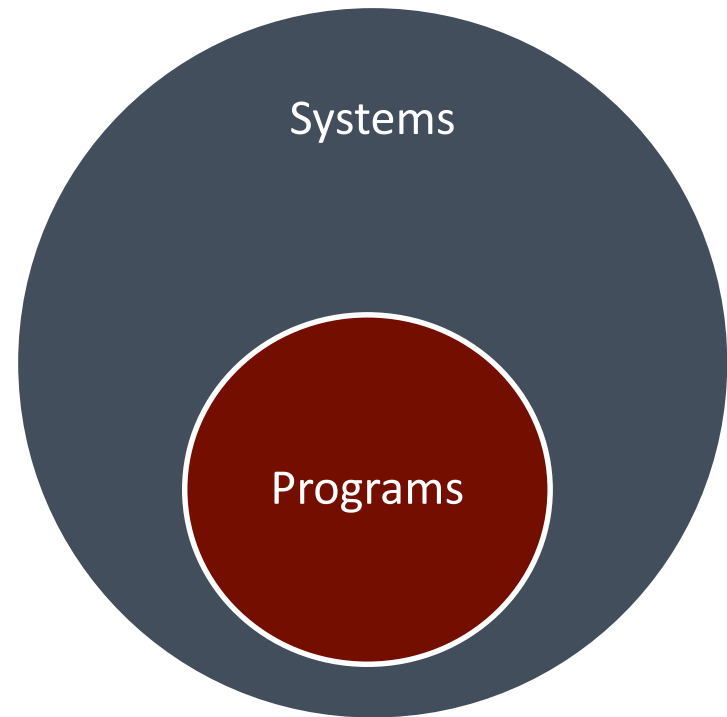


Public health performance improvement focuses on the 10 essential services of public health and seeks to strengthen them



PI & QI

- *Quality Improvement* examines processes in order to improve them
- *Performance Improvement* is a methodology for improving the quality of institutional and individual performance



More on Performance Improvement

- Generally focuses on human performance
 - It could be technical, but not as common
- Can happen at
 - Tribal or departmental leadership
 - Coalition or collaboration realm
 - Program management level
 - Human resources realm
 - Grantee cohort
 - Others

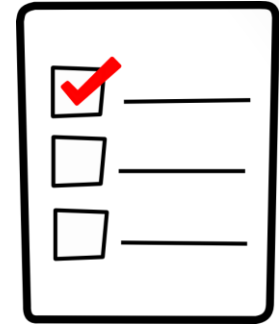


What does PI look like in a Workplan?

- A workplan explains how a program is going to be implement
 - Explains production of outputs and outcomes
- PI asks how you can strengthen outputs and outcomes
 - You have to be able to improve upon something
 - Must start with a statement of current outcomes or outputs
 - Baseline data



I bet you are doing PI already



- Examples of PI activities:
 - Writing clear job and performance expectations
 - Providing clear and immediate feedback on performance
 - Conducting a performance assessment
 - Creating a supportive environment, including adequate and proper tools, supplies, and work space
 - Encouraging and/or developing motivation to perform to expectations
 - Coordinating organized support in terms of strategic direction, leadership and management communication, organizational structure, and well-conceived job roles and responsibilities
 - Enhancing knowledge and skills to do the job

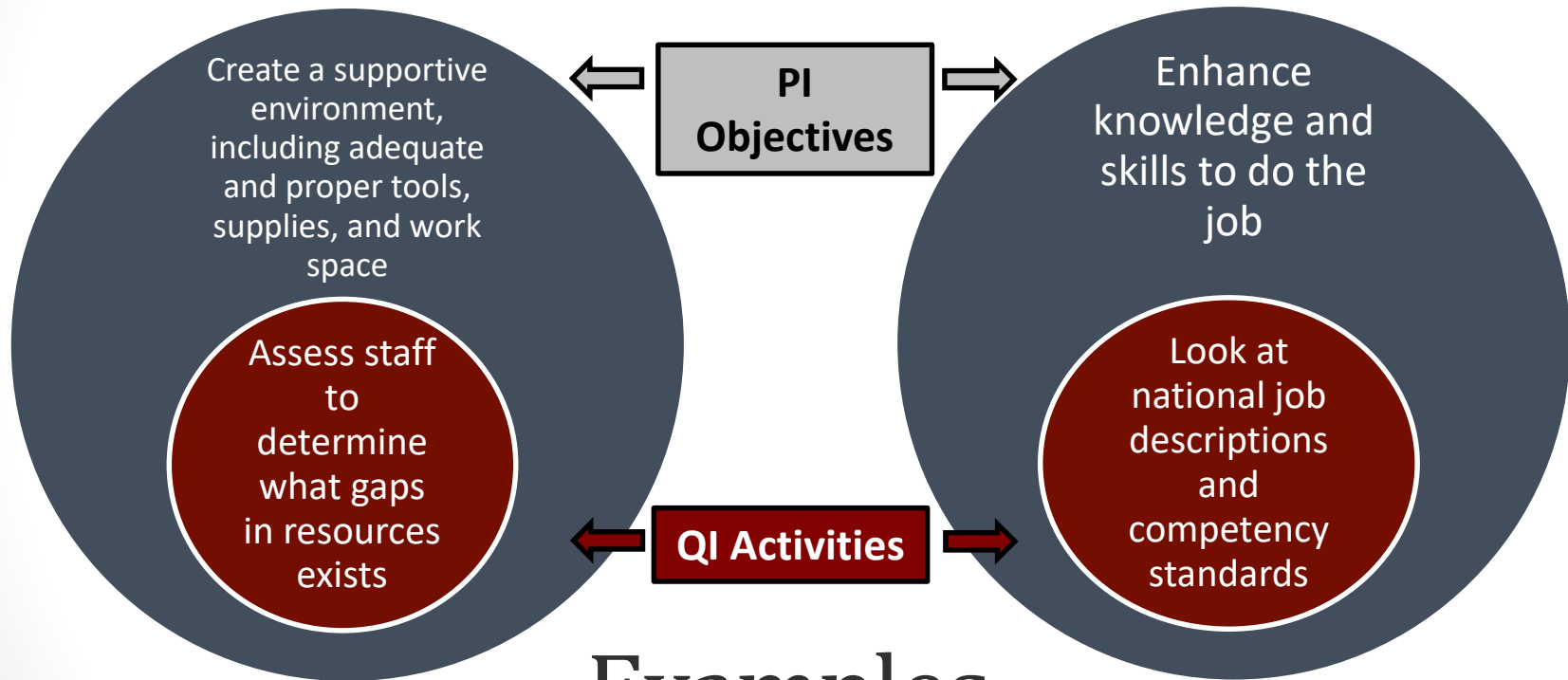


QI is a Form of PI

- Examples of QI activities:
 - Implementing a client or patient satisfaction survey
 - Undertaking program evaluation on your program implementation
 - Comparing current practices against national, or Tribal standards



PI & QI Work Together



Examples

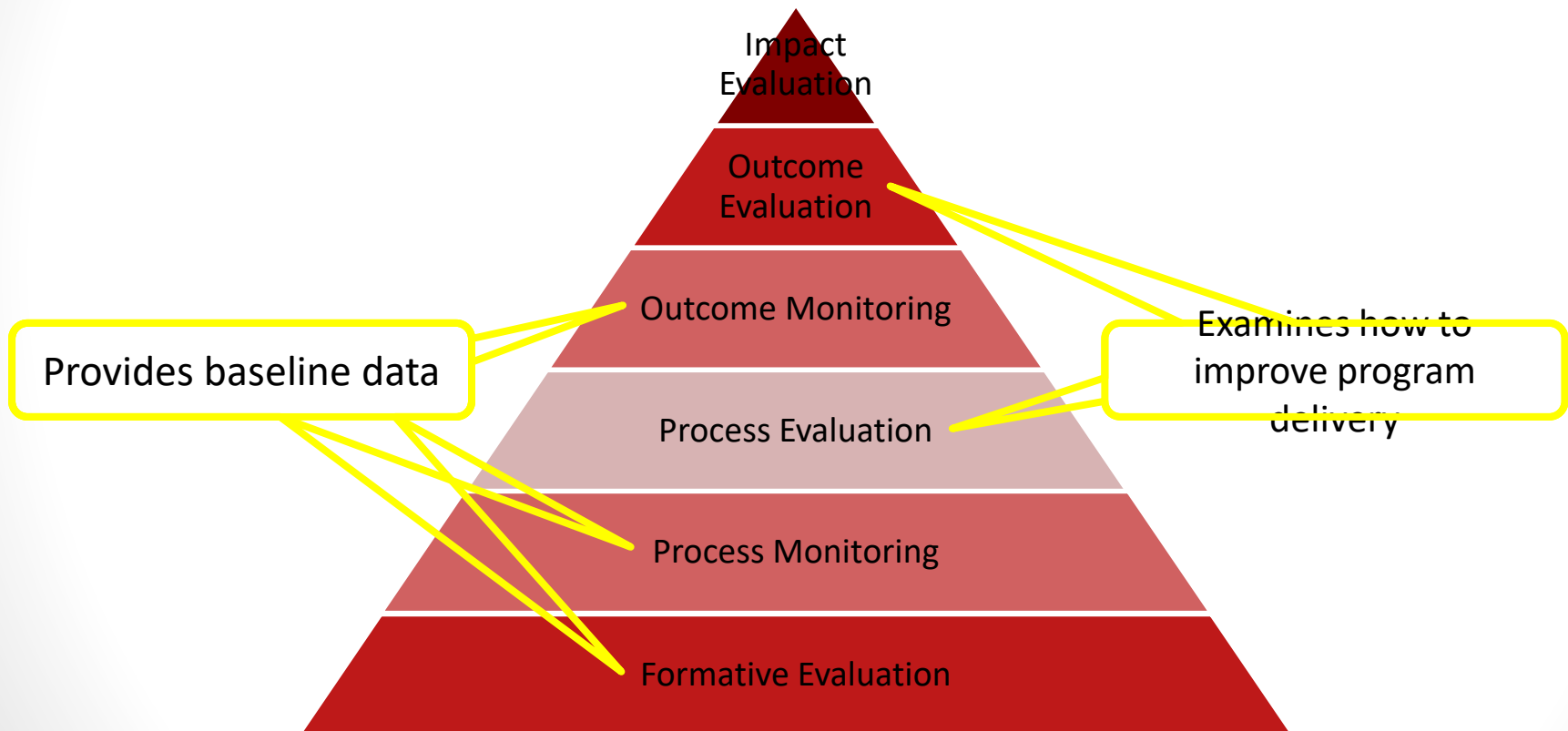


PI/Accreditation and CDC NOFOs

- Can use a portion of most CDC cooperative agreements to work on accreditation
 - Began in October 2012
- Entities may use funds for activities as they relate to the intent of the NOFO to meet national standards or seek health department accreditation
- Activities include those that enable a public health organization to deliver public health services such as activities that ensure
 - a capable and qualified workforce
 - up-to-date information systems
 - the capability to assess and respond to public health needs.
- Use of the funds must focus on achieving a minimum of one national standard that supports the intent of the NOFO.
- Proposed activities must be included in the budget narrative and must indicate which standards will be addressed.



PI and Evaluation



- You are already doing PI work
 - Even if you have not formalized it
- PI should be part of all of your workplans



Tips for Grant Searching

- Search regularly on Grants.gov
- Assign somebody to do it
 - Make it a regular agenda item at team meetings
- Join list serves
- Work in coalitions and collaboratives
- Attend state meetings and conferences
 - State government and state public health associations





Thank you!

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Upcoming Trainings/Events



NATIONAL INDIAN HEALTH BOARD'S
11th Annual
NATIONAL TRIBAL PUBLIC HEALTH SUMMIT
Sovereignty = Tribal Public Health
MARCH 17-19, 2020
CHI HEALTH CENTER OMAHA, OMAHA, NEBRASKA

The banner features a vibrant red and yellow background with a feather icon in the top left and stylized Native American masks on the right.



18th OPEN FORUM
for Quality Improvement (QI) and Innovation
MARCH 26-27, 2020 | Kansas City, MO

 National Network
of Public Health Institutes

The banner includes an image of hands stacked together on the left and a purple-to-blue gradient background.



PHIT Public Health
Improvement Training
JUNE 2-4, 2020 | SAN ANTONIO

Optimizing Your Resources Through Performance Improvement

The banner features a night scene of a city river with a bridge on the left and a green-to-white gradient background on the right.

Thank you!

Next TALC:

MARCH 23, 2020

3PM ET, 2PM CT, 1PM MT, 12PM PT

